



County of Los Angeles
COMMUNITY AND SENIOR SERVICES



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Enriching Lives Through Effective And Caring Service

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May 17, 2012

To: Los Angeles County Workforce Investment Board
Executive Committee

Josie Marquez

From: Josie Marquez, Assistant Director
Workforce and Community Services Branch

**SUBJECT: WORKFORCE INVESTMENT ACT (WIA) THIRD QUARTER PROGRAM
YEAR (PY) 2011-2012 PERFORMANCE REPORTS**

This memorandum provides your Committee with information on PY) 2011-12 Third Quarter Performance based on the Planned versus Actual Report. The third quarter performance was discussed with the service providers at the April 19, 2012, CSSTATS-WIA meeting.

CSSTATS

CSSTATS-WIA is a performance management tool that allows for the following:

- Accurate and timely data sharing by everyone at the same time
- Regular and frequent meetings
- Continuous follow-up and assessments
- Accountability

In advance of the April 19th meeting, agencies were provided with performance data and questions related to their performance to prepare for the discussion. The questions were targeted to agencies that have challenges meeting the performance goals as well as agencies that exceeded performance. At the meeting, agencies were asked to provide responses to the questions and are expected to follow-up on the strategies that were presented. Please see attached for Performance Charts, WIASTATS discussion questions and Action Items.

CSSTATS-WIA Definitions

At the February 16, 2012, Certification and Quality Control meeting, your Committee requested a definition list of the terms used in the WIA Performance Reports. Please see attached.

Adult Program (Grant Code 201):

As of March 31, 2012, the Adult Program is on track to meet its performance in the three categories of enrollment, exits and placements. This is a strong indicator that agencies will meet the performance goal by the end of the program year. The system's enrollment rate is at 96.8% exceeding last year's planned enrollment rate of 90.6%. The system's exit rate is at 72.5% exceeding last year's planned exit rate of 67.8%. The employment placement rate is at 78% thus slightly exceeding last year's planned employment placement rate of 73.3%. Half of our agencies are at or above last year's rate.

Dislocated Worker Program (Grant Code 501):

As of March 31, 2012, the Dislocated Worker Program is also on target to meet its performance goals. A majority of agencies met their planned numbers and the system's overall enrollment rate is at 106.1% which is well above last year's rate of 91.2%. The exit rate is at 71.6%, which is slightly higher than last year's rate of 69.2%. Lastly, the employment placement rate is at 78.3% compared to 75.4% during last year with 10 out of 18 agencies surpassing the planned employment placement rate for this Fiscal Year.

Youth Program (Grant Code 301):

As of March 31, 2012, at the Los Angeles County level, we increased our enrollments to 91.1%; however, we are below last year's enrollment rate of 93.6%. Last Fiscal Year, as of the end of March 2011, we exited 52% of our annual planned exits. However, this Fiscal Year, we are only at 26%. This is considerably lower than expected. Similarly, last Fiscal Year, 53% of the planned outcomes were achieved by the end of the third quarter; however, this year, parallel to our planned exits, we are at 28.5%. We will work with the underperforming contractors to ensure contractual obligations are met. We have scheduled individual meetings for those agencies that are not at planned performance levels.

Staff will be available to answer any questions you may have.

MM:MDU
Attachments

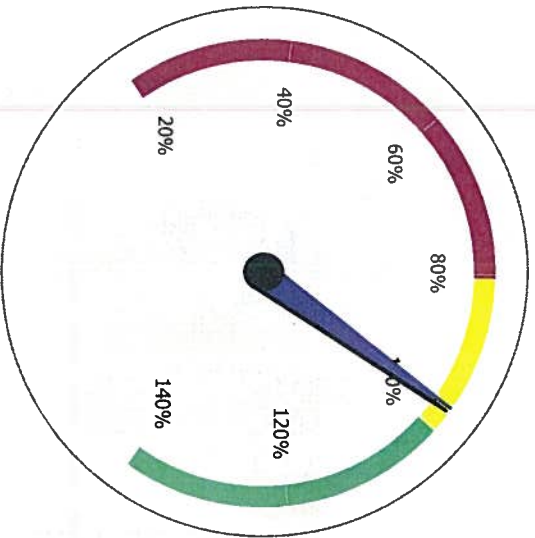


COMMUNITY & SENIOR SERVICES

WIA Year-to-Date Performance Rate Adult Program - Grant Code 201 Fiscal Year 2011-2012 As of March 31, 2012

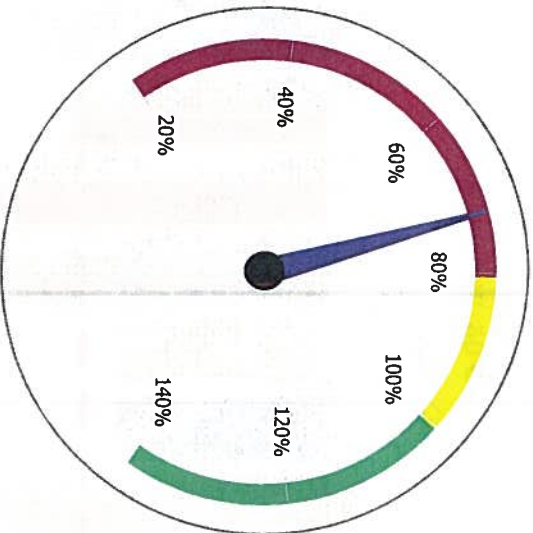


% of Planned Enrollments



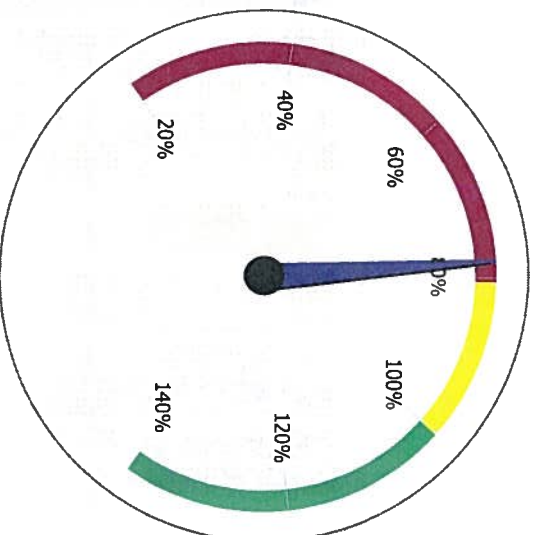
Last FY's Rate=90.6%

% of Planned Exits



Last FY's Rate=67.7%

% of Planned Employments

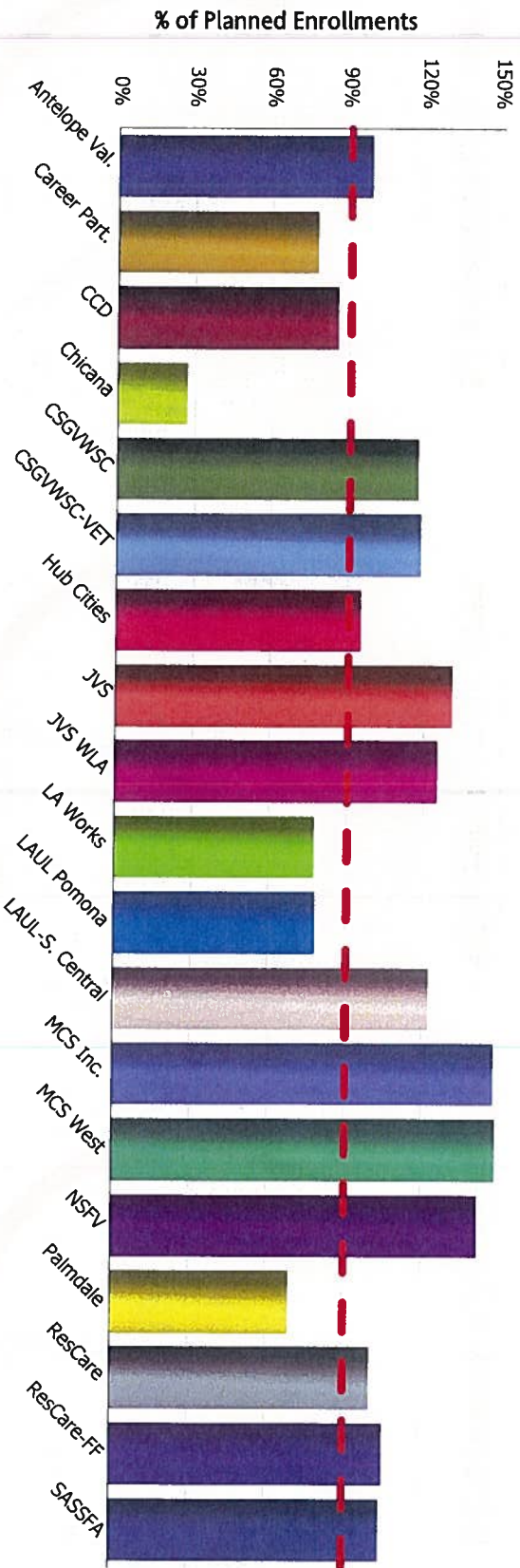


Last FY's Rate=73.3%

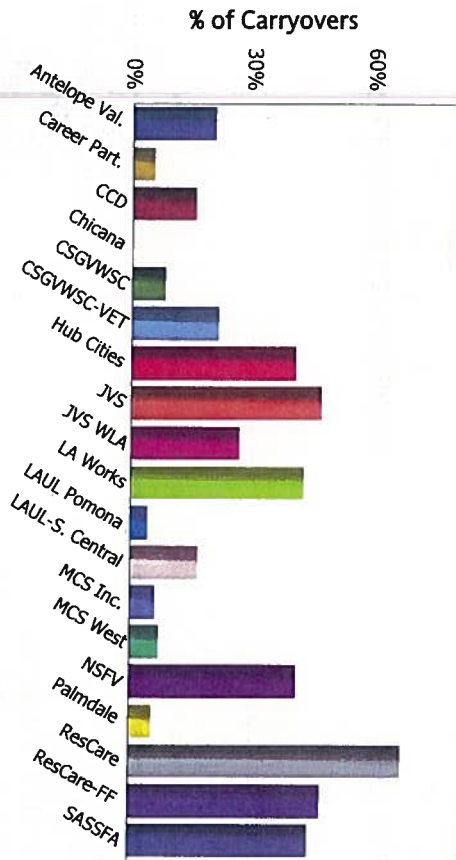


COMMUNITY & SENIOR SERVICES

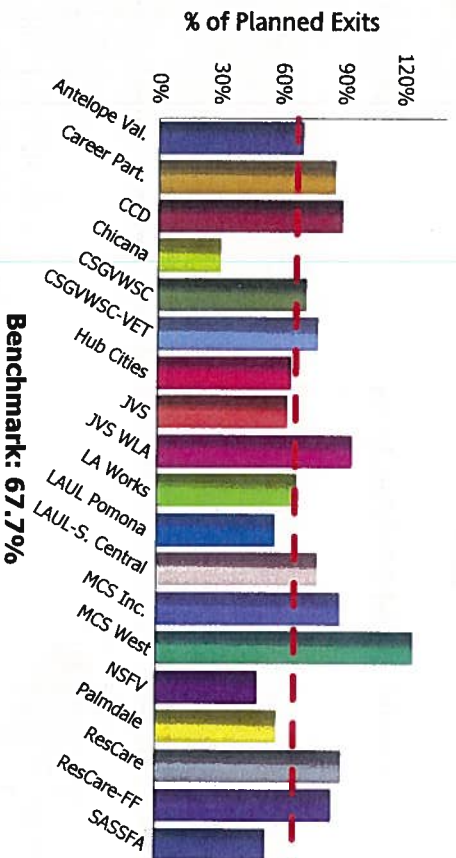
Percent of Planned Enrollments Adult Program - Grant Code 201 Fiscal Year 2011-2012 As of March 31, 2012



Benchmark: 90.6%



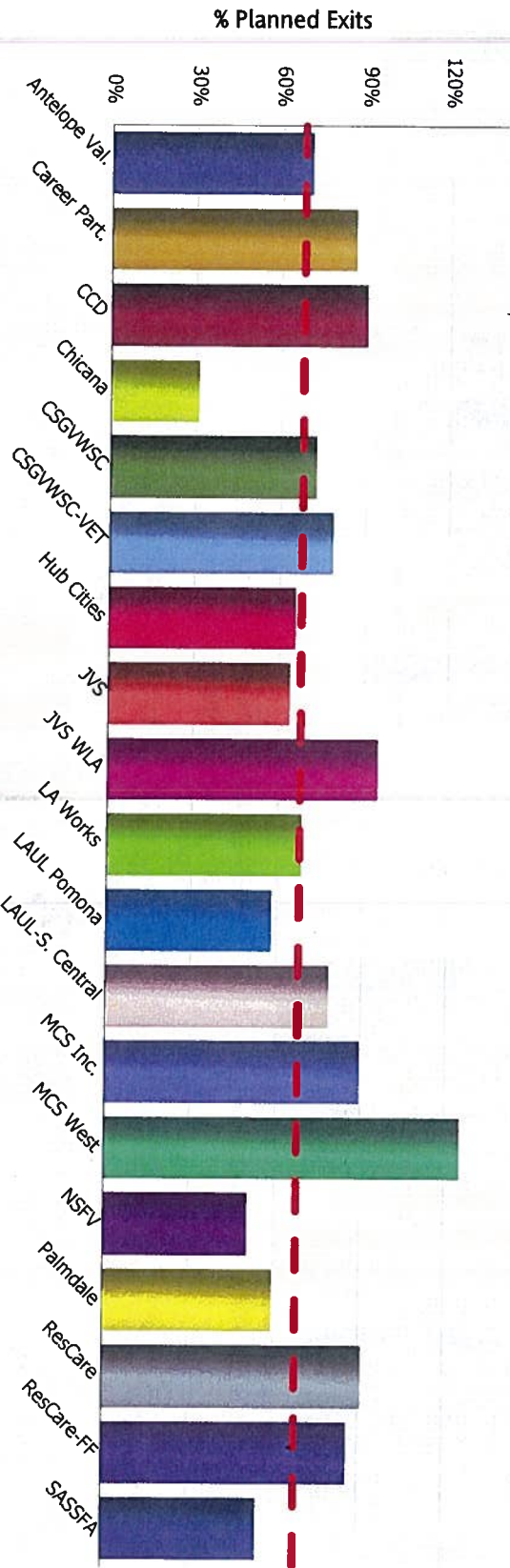
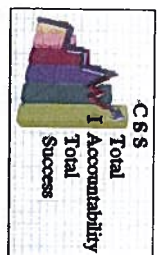
Benchmark: 67.7%



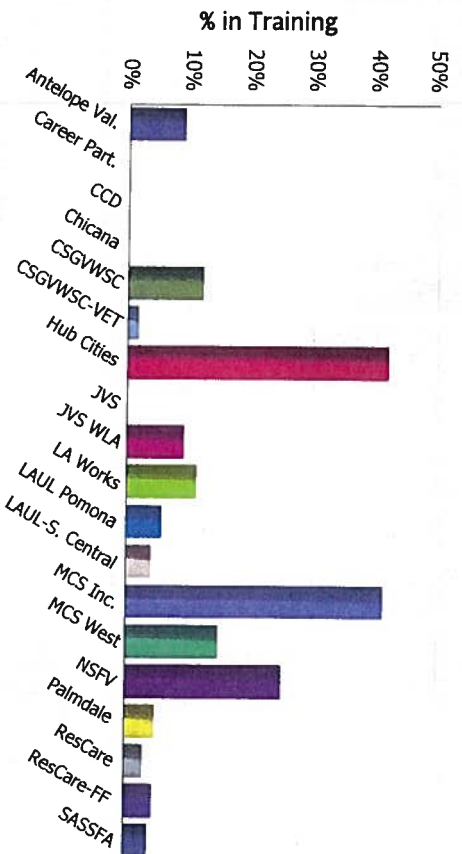
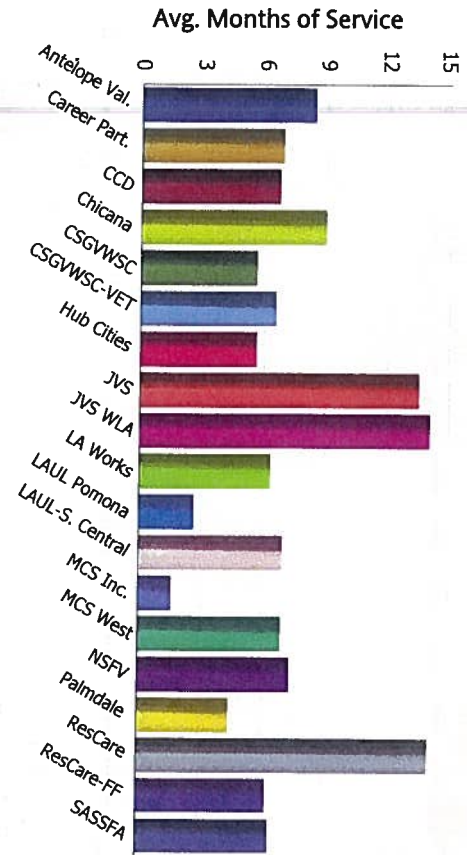


COMMUNITY & SENIOR SERVICES

Percent of Planned Exits Adult Program - Grant Code 201 Fiscal Year 2011-2012 As of March 31, 2012



Benchmark: 67.7%





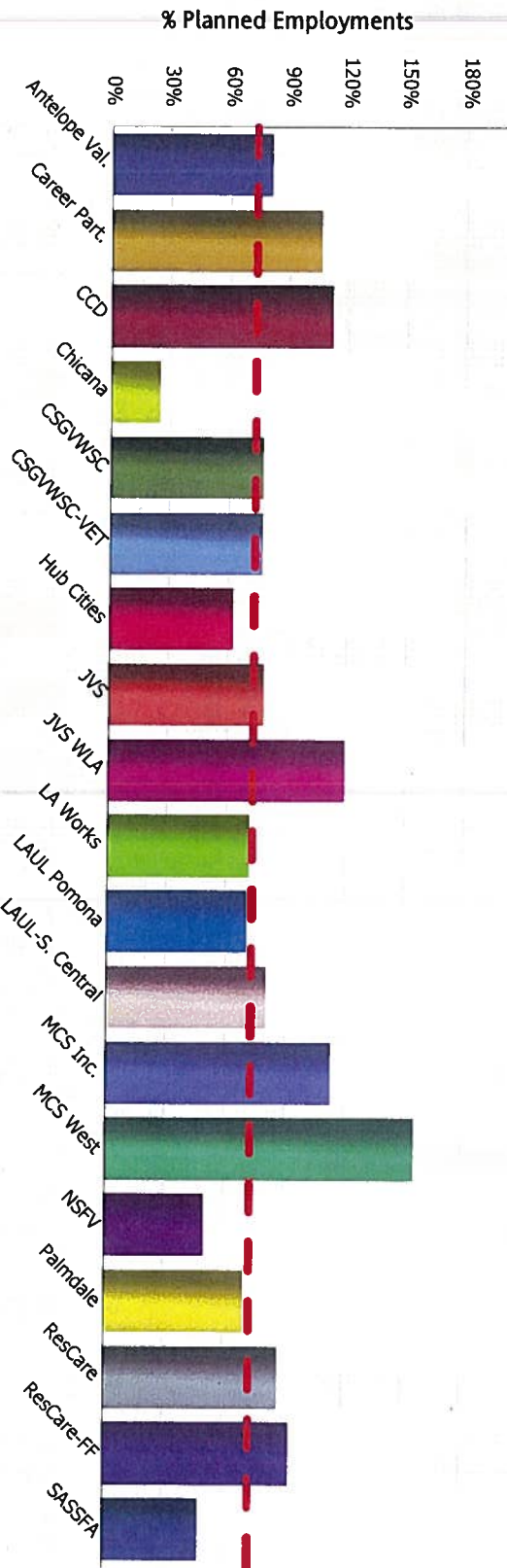
COUNTY OF LOS ANGELES
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Percent of Planned Employments

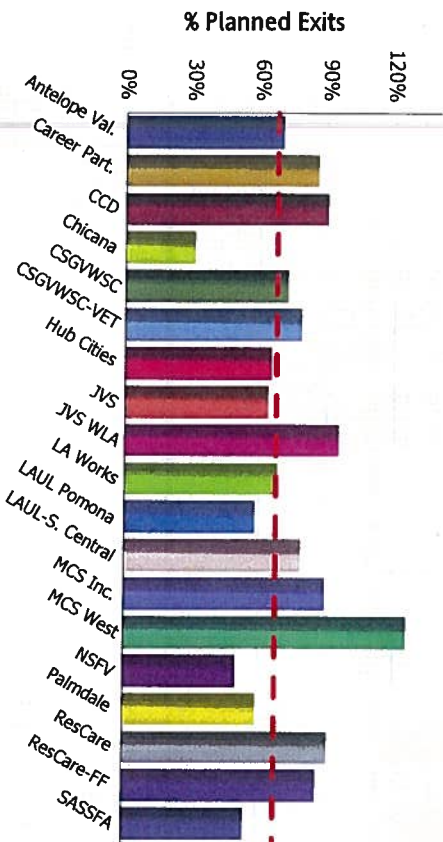
Adult Program - Grant Code 201

Fiscal Year 2011-2012

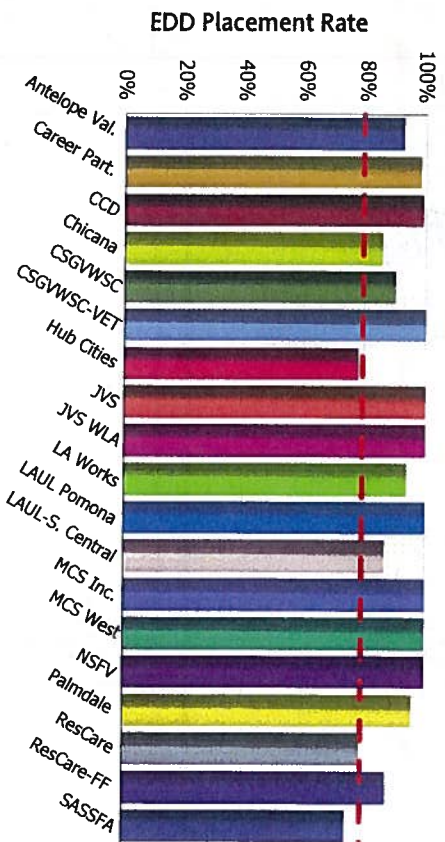
As of March 31, 2012



Benchmark: 73.3%



Target Outcome Rate=79.5%





WIA Planned Versus Actual Performance

Adult Program

Grant Code 201

FY 2011-2012 As of March 31, 2012



Agency	Enrollments				Exits			Entered Employment			
	Planned (a)	Actual Carryover (b)	Actual New (c)	Total (d)=(b+c)	% Completed (d)/(a)	Planned (e)	Actual (f)	% Completed (f)/(e)	Planned (g)	Actual (h)	% Completed (h)/(g)
ANTELOPE VALLEY WORKFORCE DEV	140	28	110	138	98.6%	117	82	70.1%	93	75	80.6%
CAREER PARTNERS-ROSEMEAD	76	3	56	59	77.6%	63	54	85.7%	50	53	106.0%
CENTRAL SGV (GOODWILL INDUS)	190	18	204	222	116.8%	158	114	72.2%	126	97	77.0%
CENTRAL SGV(GOODWILL INDUS)YET	110	28	102	130	118.2%	92	72	78.3%	73	56	76.7%
CHICANA SERVICE ACTION CENTER	74	0	20	20	27.0%	62	19	30.6%	49	12	24.5%
CITY OF PALMDALE	106	4	69	73	68.9%	88	52	59.1%	70	49	70.0%
COMMUNITY CAREER DEVELOPMENT	119	16	86	102	85.7%	99	89	89.9%	79	88	111.4%
HUB CITIES CONSORTIUM	293	113	165	278	94.9%	244	159	65.2%	194	120	61.9%
JEWISH VOCATIONAL SERVICES	13	8	9	17	130.8%	11	7	63.6%	9	7	77.8%
LA COMM.G.F.-NORTHEAST SFV WSC	12	7	10	17	141.7%	10	5	50.0%	8	4	50.0%
LA URBAN LEAGUE-POMONA	122	4	91	95	77.9%	102	59	57.8%	81	57	70.4%
LA URBAN LEAGUE-SOUTH CENTRAL	133	27	136	163	122.6%	111	87	78.4%	88	71	80.7%
LA WORKS - ESGVC	259	86	115	201	77.6%	216	147	68.1%	172	123	71.5%
MANAGED CAREER SOLUTIONS	76	8	105	113	148.7%	63	79	125.4%	50	78	156.0%
MANAGED CAREER SOLUTIONS-API	23	2	32	34	147.8%	19	17	89.5%	15	17	113.3%
RESCARE WORKFORCE SERVICES	143	97	47	144	100.7%	119	108	90.8%	95	83	87.4%
RESCARE WORKFORCE SERVICES FF	68	34	38	72	105.9%	57	49	86.0%	45	42	93.3%
SASSFA	136	63	79	142	104.4%	113	61	54.0%	90	43	47.8%
WEST LA WORKFORCE (WVS)	24	8	22	30	125.0%	20	19	95.0%	16	19	118.8%
Total	2,117	554	1,496	2,050	96.8%	1,764	1,279	72.5%	1,403	1,094	78.0%

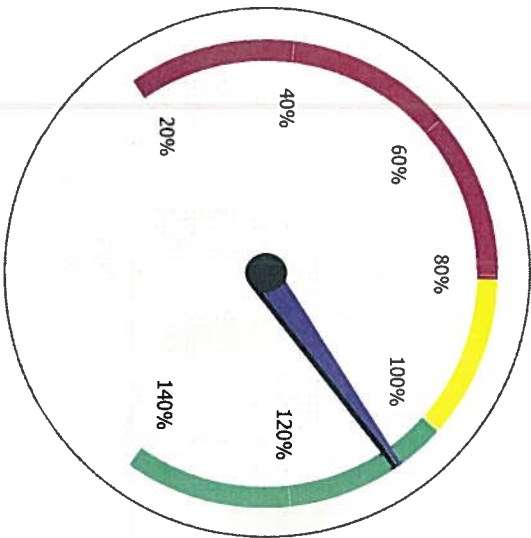


COMMUNITY & SENIOR SERVICES

WIA Year-to-Date Performance Rate Dislocated Worker Program - Grant Code 501 Fiscal Year 2011-2012 As of March 31, 2012

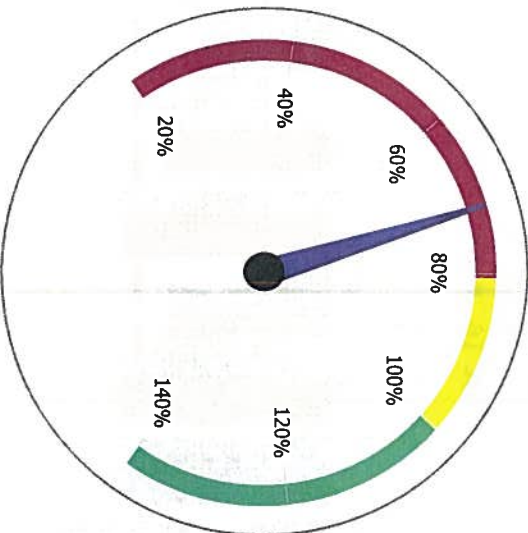


% of Planned Total Enrollments



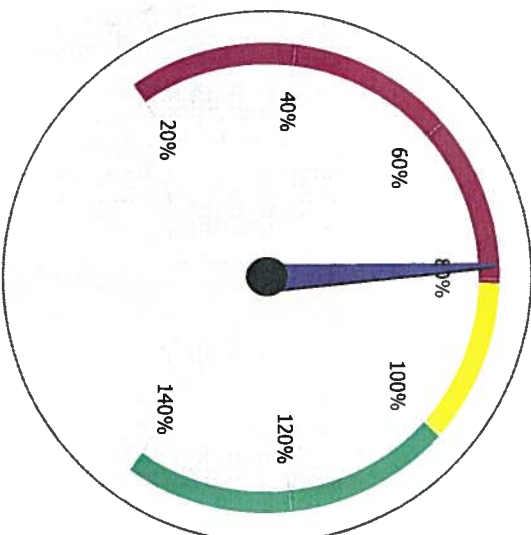
Last FY's Rate=91.2%

% of Planned Exits



Last FY's Rate=69.2%

% of Planned Employments



Last FY's Rate=75.4%

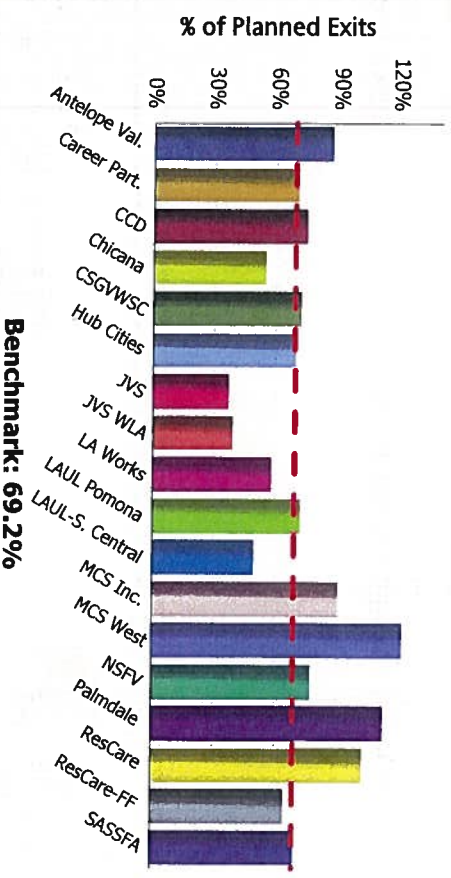
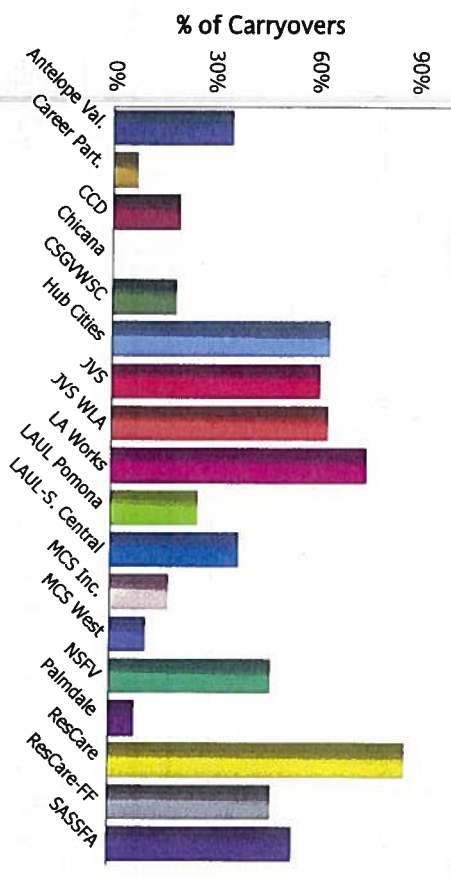
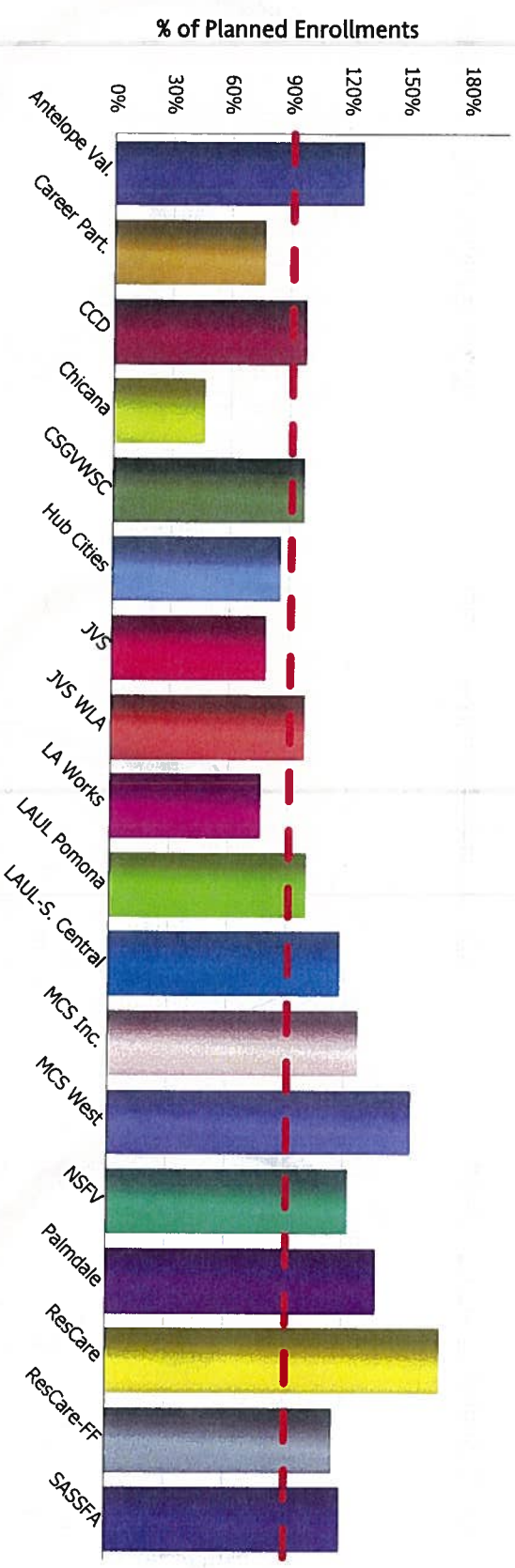


COMMUNITY & SENIOR SERVICES

Percent of Planned Enrollments

Dislocated Worker Program - Grant Code 501

Fiscal Year 2011-2012
As of March 31, 2012



Benchmark: 91.2%

Benchmark: 69.2%

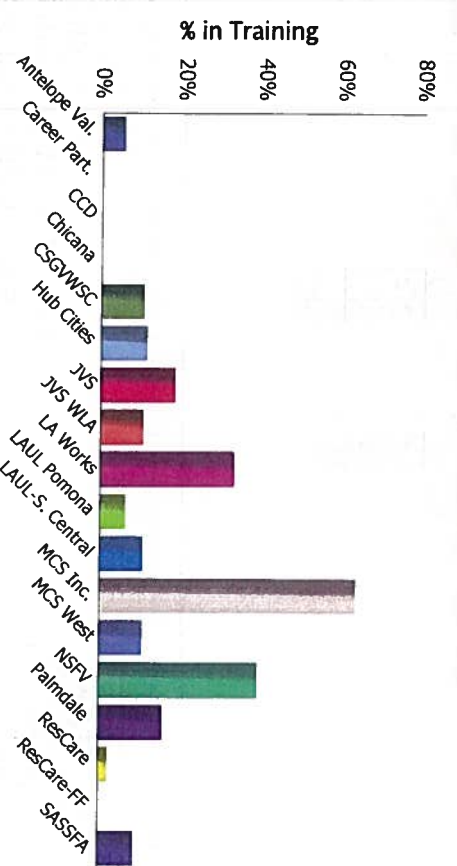
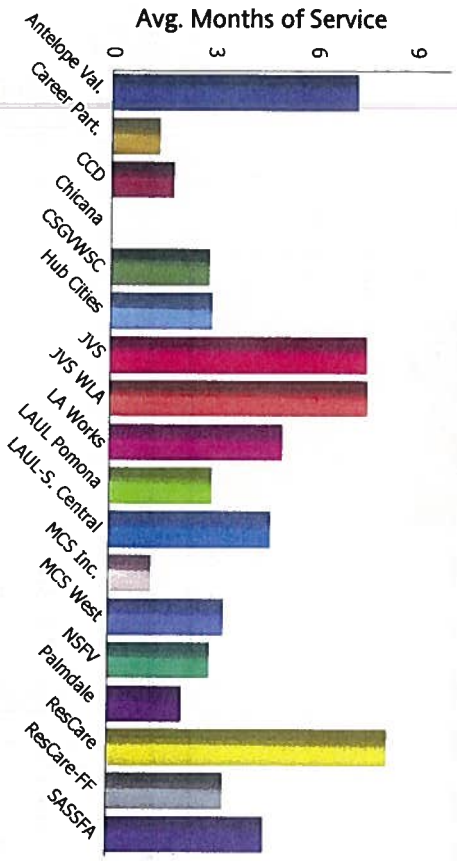
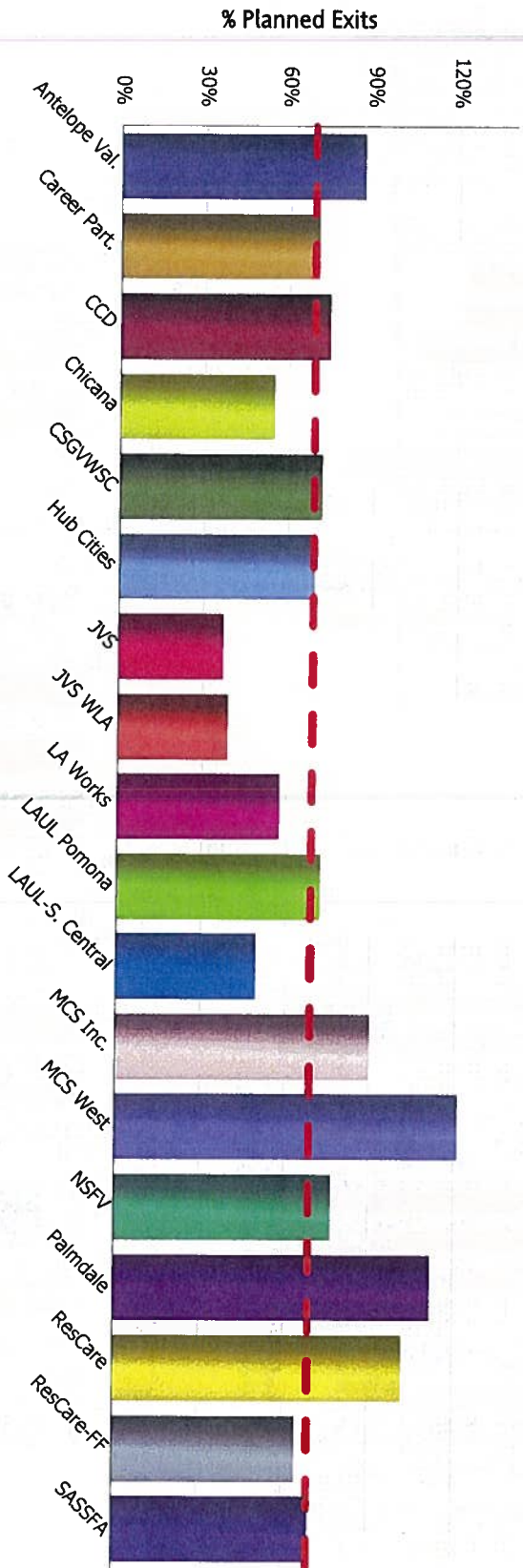


COUNTY OF LOS ANGELES
DEPARTMENT OF COMMUNITY DEVELOPMENT
COMMUNITY & SENIOR SERVICES

Percent of Planned Exits

Dislocated Worker Program - Grant Code 501

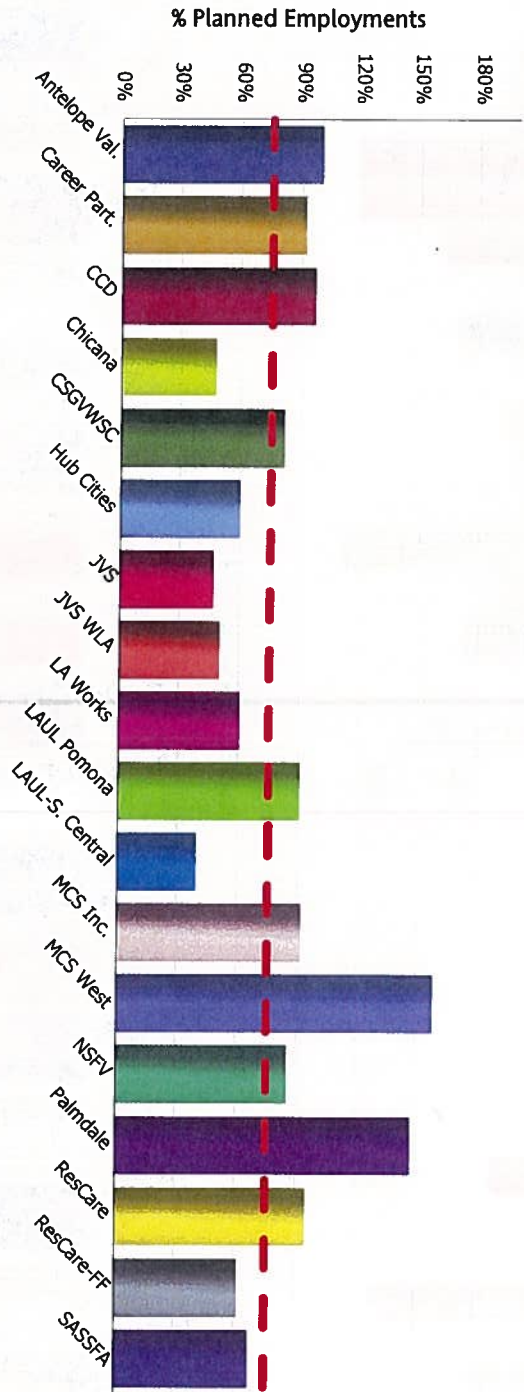
Fiscal Year 2011-2012
As of March 31, 2012



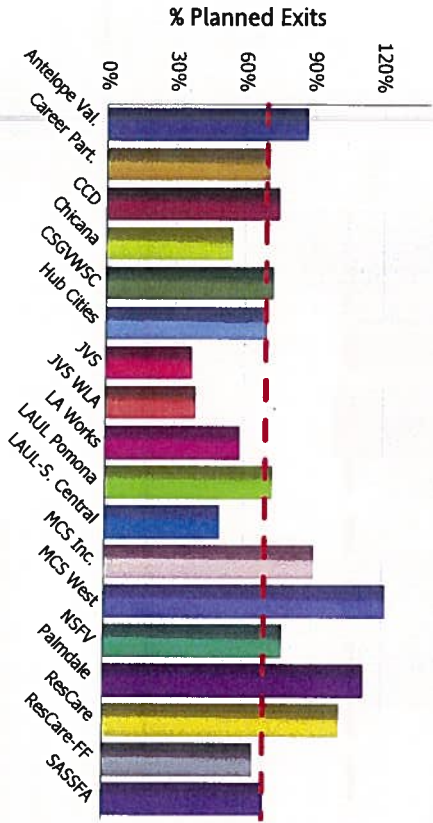


COMMUNITY & SENIOR SERVICES

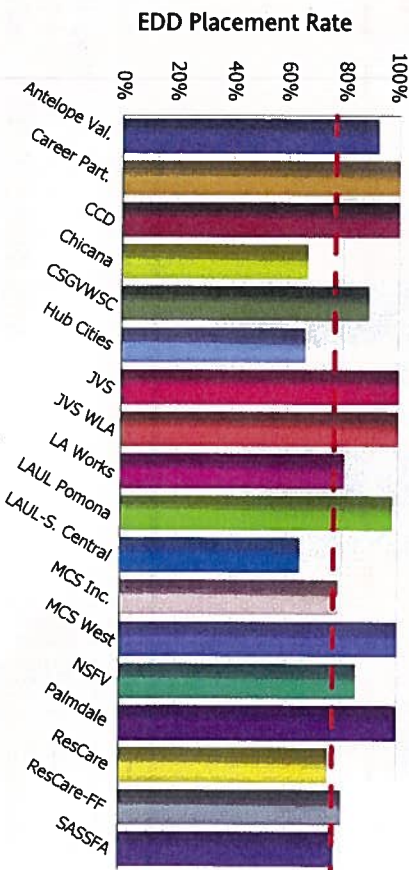
Percent of Planned Employments Dislocated Worker Program - Grant Code 501 Fiscal Year 2011-2012 As of March 31, 2012



Benchmark: 75.4%



Target Outcome Rate=77%





WIASTATS
Adult and Dislocated Worker Programs
Period of July 1 – March 31, 2012



WIA ADULT PROGRAM

Enrollments

Our current planned enrollment rate through March 31, 2012 is at 96.8%. Overall as a system, we are exceeding last year's planned enrollment rate of 90.6%.

1. **Chicana:** As was addressed at the last STATS meeting, your planned number of enrollments for this Fiscal Year is 74. However, as of March 31, 2012, you have only enrolled 27% (20 participants) of your annual planned enrollments. Additionally, you exited 19 participants, leaving you with only 1 active participant being served. The transfer of DW funds to the Adult program should have created the ability to increase Adult enrollments – therefore, what are the barriers that prevent you from enrolling additional participants?

Exits

Our current planned exit rate through March 31, 2012 is at 72.5%. Overall as a system, we are exceeding last year's planned exit rate of 67.8%.

1. **NSFV and SASSFA:** As of March 31, 2012, your percent of annual planned exits continues to be lower than the system rate, 50% and 54% respectively. **NSFV** – last STATS meeting, your agency committed to review the number of Adults in ESL classes and assess your needs to increase your performance. Has this plan been executed? What other reasons are keeping the exit rate of participants low? **SASSFA** – last STATS meeting, it was stated that the low exit rate was due to participants' unwillingness to accept entry level employment. How successful have your efforts to persuade these participants to consider such employment been? What other reasons are keeping the exit rate of participants low?

Employment Placements

Our current planned employment placement rate through March 31, 2012 is at 78%. Overall as a system, we are slightly exceeding last year's planned employment placement rate of 73.3%. Half of our agencies are at or above last year's rate.

1. **Hub:** During the last STATS meeting it was pointed out that your employment placement rate, in accordance with EDD's common measure, was at 67.9%. Currently, your rate has increased to 78% which brings you much closer to the targeted placement rate of 79.5%. Please share the practices that enabled you



WIASTATS
Adult and Dislocated Worker Programs
Period of July 1 – March 31, 2012



to successfully increase your employment placement rate by ensuring that you increase your positive exits. What plans do you have to increase your planned placements, which are currently only at 61.9%, to meet your annual goal?

2. **SASSFA:** Your actual number of placements when compared to your planned number of placements is very low giving you a placement rate of only 47.8%. Meeting the planned placement rate is important considering that this rate is derived from your funding allocation and cost per placement. What barriers are you facing in meeting your planned employment placements?
3. **Chicana:** In addition to having very low planned enrollments and planned exits, your planned employment placement rate is just below 25%, which is only a third of the way to where we are as a system. Now that the 4th quarter of the fiscal year is underway, how will you make the gains needed to successfully meet your planned employment placements by the end of the year? What will you do to ensure that your performance for next fiscal year starts off in the right direction?



WIASTATS
Adult and Dislocated Worker Programs
Period of July 1 – March 31, 2012



WIA DISLOCATED WORKER PROGRAM

Enrollments

Our current planned enrollment rate as of March 31, 2012, is at 106.1% which is well above last year's rate of 91.2%. Majority of agencies met their planned performance. There were few agencies that underperformed.

1. **Chicana and LA Works** – During our last Stats meeting, you indicated that the shift of DW funds to the Adult program will increase your enrollment rate. The transfer of funds has occurred but your enrollment rates are below 80% of the annual planned enrollments. Please explain what plans you have to meet your enrollment goal.
2. **Career Partners and JVS** – Your enrollments are below 80% of the planned enrollments. As we are in the last quarter of the program year, please share your plans to increase enrollments to meet the planned performance as stated in your contract. What are the barriers that prevent you from enrolling new participants?

Exits

Our planned exit rate as of March 31, 2012 is at 71.6%, which is slightly higher than last year's rate of 69.2%.

1. **JVS WH, LAUL South Central, and JVS WLA:** As of March 31, 2012, you exited less than half of your annual planned exits. Additionally, less than 25% of your active participants are in a training activity. In what activities are the remaining 75% and what plans do you have to exit them with employments?
2. **Chicana:** As of March 31, 2012, you do not have any active participants, yet, you are below your targeted performance for enrollments. What barriers do you have for not providing services and what are your plans of action to meet your goals for FY 2011-2012?

Employment Placements

Our current planned employment placement rate as of March 31, 2012 is at 78.3% compared to 75.4 during last year. 10 out of our 18 DW agencies have surpassed the planned employment placement rate for this Fiscal Year and we thank you for that.

1. **Hub Cities and LAUL South Central:** As was discussed in our last Stats meeting, your placements are below the expected level and also less than 67% of your exits are placed in employment. Being some of Los Angeles



**WIASTATS
Adult and Dislocated Worker Programs
Period of July 1 – March 31, 2012**



County's largest service providers, your performance drives our system's overall performance and impacts EDD's common measure. Please tell us why you have unexpectedly high number of participants exiting without placements. What plans do you have to increase your positive exits?

2. **JVS WH and LA Works:** You actual placements through the 3rd quarter of this Program Year are less than 60% of the annual planned numbers. How do you plan to meet your targets?
3. **City of Palmdale and MCS West:** Your placement rates are over 140%. In addition, 100% of your exits have resulted in positive outcomes. What practices do you have in place that has proven to be most effective in getting such positive results?



**CSSTATS
Workforce Investment Act
Adult and Dislocated Worker Programs
April 19, 2012**

Not in attendance: JVS West Holly
 JVS West Los Angeles
 Urban League Pomona
 Northeast San Gabriel Valley
 Northeast San Fernando Valley



AGENCY ACTION ITEMS

#	GRANT	SECTION	ACTION	RESPONSIBLE PARTY	DUE DATE
1	Adult	Exit	Will complete MIS entries for the 15 enrollments.	Chicana Service Action Center East Los Angeles	May 4, 2012
2	DW	Enrollment	Will make phone calls to Irwindale Job Fair for orientation.	LA Works	May 11, 2012
3	DW	Enrollment	Will meet enrollment and exits by the end of May	Career Partners	May 31, 2012
4	DW	Exit	Will enter enrollments for the 10 Dislocated workers into JTA.	Chicana Service Action Center East Los Angeles	May 4, 2012

CSS ACTION ITEMS

#	GRANT	SECTION	ACTION	RESPONSIBLE PARTY	DUE DATE
1	ALL	Ops	Maggie to meet with Executive Director Sophia Esparza of Chicana to go over performance.	Maggie Mireles	May 4, 2012

WORKFORCE INVESTMENT ACT (WIA)

ADULT AND DISLOCATED WORKER (ADW) ENTERED EMPLOYMENT PERFORMANCE REPORT

DEFINITIONS

Agency – The name of an agency contracted by the Los Angeles County to provide WIA services.

Enrolled – The number of participants who received services at any point in time during the current program year. This includes participants who enrolled during previous program years and continued to receive services (carryover participants) and participants who enrolled in WIA during the current program year.

Exited – The number of participants who exited the program during the current program year, regardless of their enrollment date.

Exited for Outcomes – Number of participants who exited the program and are used for the calculation of the placements/outcomes rates. To be included in the placement/outcome rate calculation, participants must not be in employment, post-secondary education (youth), or in advanced training (youth) at the time of enrollment. Participants must also have valid SSNs. This count is used as the denominator for the placement/outcome rate.

Entered Employment – Number of participants who exited the program during the program year and entered unsubsidized employment at the time of exit or during the first quarter following the quarter in which they exited. This count excludes participants with missing SSNs and those who were employed at the time of enrollment, unless they received a layoff notice.

% Entered Employment – This is derived by dividing the number of participants who entered employment by the number of participants who exited and met the criteria to be captured in the outcomes (Exited for Outcomes).

WORKFORCE INVESTMENT ACT (WIA)

PLANNED VERSUS ACTUAL PERFORMANCE REPORTS

DEFINITIONS

Agency – The name of an agency contracted by the Los Angeles County to provide WIA services.

Enrollments

- **Planned** – The number of participants the agencies planned to enroll during the program year. The planned enrollments are derived prior to the beginning of the program year. They are indirectly dependent upon the amount of allocation per agency.
- **Actual Carryover** – The number of participants who were enrolled in the program prior to the current program year and continued to be enrolled during the current program year.
- **Actual New** – The number of participants who enrolled in the program during the program year.
- **Total** – Total number of enrollees during the program year. This is the sum of carryover participants and new enrollees.
- **% Completed** – Percent of planned enrollments completed. This percentage is derived by dividing the actual number of enrollments to planned number of enrollments. The target is 100% as we end the program year.

Exits

- **Planned** – The number of participants the agencies planned to exit the program during the program year. The planned exits are established prior to the beginning of the program year. They are indirectly driven by the amount of allocation per agency.
- **Actual** – The number of participants who exited the program during the current program year, regardless of their enrollment date.
- **% Completed** – Percent of planned exits completed. This percentage is derived by dividing the actual number of exits to planned number of exits. The target is 100% as we end the program year.

Adult and Dislocated Worker: Entered Employment

- **Planned** - Number of participants contracted agencies planned to place in unsubsidized employment during the program year. The planned employment placements are established prior to the beginning of the program year. They are directly driven by the amount of allocation per agency and cost per placement.
- **Actual** - Of those who exited the program during the program year, the number of participants who entered unsubsidized employment at the time of exit or during the first quarter following

the quarter in which they exited. This count excludes participants with missing SSNs who were employed at the time of enrollment, unless they received a layoff notice.

- **% Completed** - Percent of planned employment placements completed. This percentage is derived by dividing the actual number of employment placements to planned number of placements. The target is 100% as we end the program year.

Youth Outcomes

- **Entered Employment** – Of those who exited the program during the program year, the number of participants who entered employment at the time of exit or during the first quarter following the quarter in which they exited. This count excludes participants who were employed at the time of enrollment.
- **Entered Advanced Training** – Of those who exited the program during the program year, the number of participants who entered advanced training at the time of exit or during the first quarter following the quarter during which they exited. This count excludes participants who were in advanced training at the time of enrollment.
- **Entered Post-Secondary Education** – Of those who exited the program during the program year, the number of participants who entered post-secondary education at the time of exit or during the first quarter following the quarter in which they exited. This count excludes participants who were in post-secondary education at the time of enrollment.
- **Planned** – The number of participants the agencies planned to place in employment, advanced training, and/or post-secondary education during the program year. The planned placements are established prior to the beginning of the program year. They are directly driven by the amount of allocation per agency.
- **Total Unduplicated Outcomes** – Unduplicated number of participants who are placed in employment, advanced training, and/or post-secondary education upon exit or during the first quarter following the quarter in which they exited. This is an unduplicated sum of participants placed in employment, advanced training and/or post-secondary education. DOL and EDD require that youth placed in either one of the three outcomes be counted only once in this performance measure.
- **% Achieved** – Percent of planned outcomes completed. This percentage is derived by dividing the actual number of total unduplicated outcomes to planned number of outcomes. The target is 100% as we end the program year.

WORKFORCE INVESTMENT ACT (WIA)

YOUTH OUTCOMES REPORT

DEFINITIONS

Agency – The name of an agency contracted by the Los Angeles County to provide WIA services.

Enrolled – The number of participants who received services at any point in time during the current program year. This includes participants who enrolled during previous program years and continued to receive services (carryover participants) and participants who enrolled in WIA during the current program year.

Exited – The number of participants who exited the program during the current program year, regardless of their enrollment date.

Exited for Outcomes – Number of participants who exited the program and are used for the calculation of the placements/outcomes rates. To be included in the placement/outcome rate calculation, participants must not be in employment, post-secondary education (youth), or in advanced training (youth) at the time of enrollment. Participants must also have valid SSNs. This count is used as the denominator for the placement/outcome rate.

Entered Employment/Entered Post-Secondary Educ/Entered Advanced Training – Number of participants who exited the program during the program year and entered unsubsidized employment/Post-Secondary Education/Advanced Training at the time of exit or during the first quarter following the quarter in which they exited. This count excludes participants with missing SSNs and those who were employed and did not receive a layoff notice, were in post-secondary education, and/or were in advanced training at the time of enrollment.

Total Unduplicated Outcome – This is an unduplicated sum of participants placed in employment, advanced training, and/or post-secondary education upon exit or during the first quarter following the quarter in which they exited. DOL and EDD require that youth placed in either one of the three outcomes be counted only once in this performance measure. For example, if a participant entered employment and post-secondary education, that participant is only captured once in this measure.

% Achieved Outcome – This percentage is derived by dividing the number of unduplicated outcomes by the number of participants who exited for outcome.



COMMUNITY & SENIOR
SERVICES

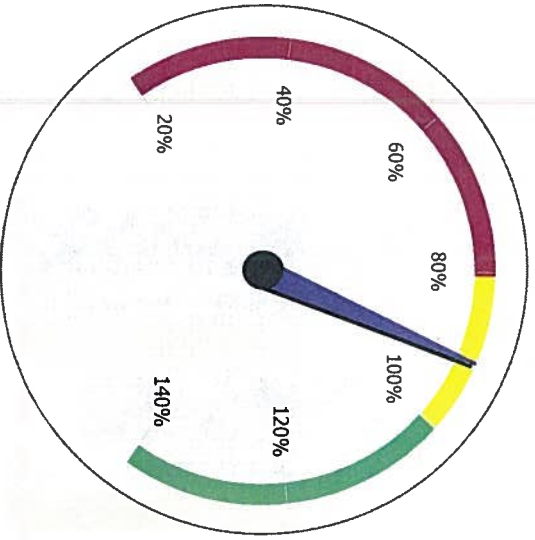
WIA Year-to-Date Performance Rate

Youth Program - Grant Code 301

Fiscal Year 2011-2012
As of March 31, 2012

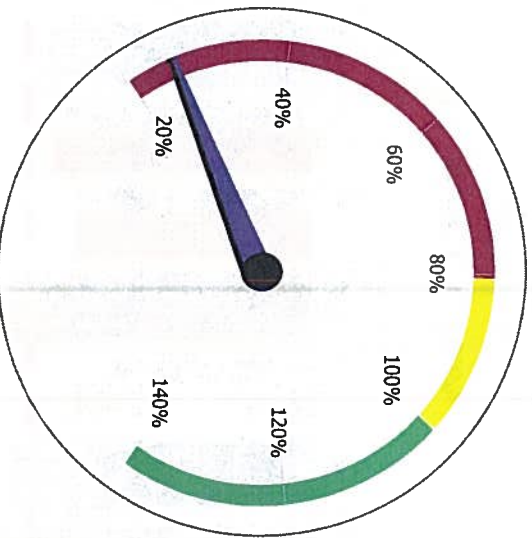


% of Planned Total Enrollments



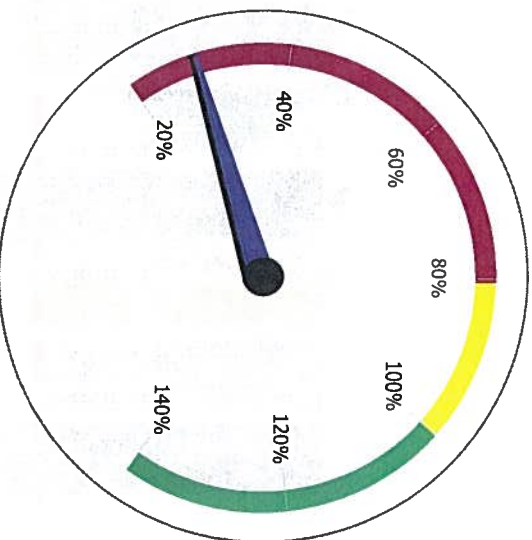
Last FY's Rate=93.6%

% of Planned Exits



Last FY's Rate=52.0%

% of Planned Outcomes

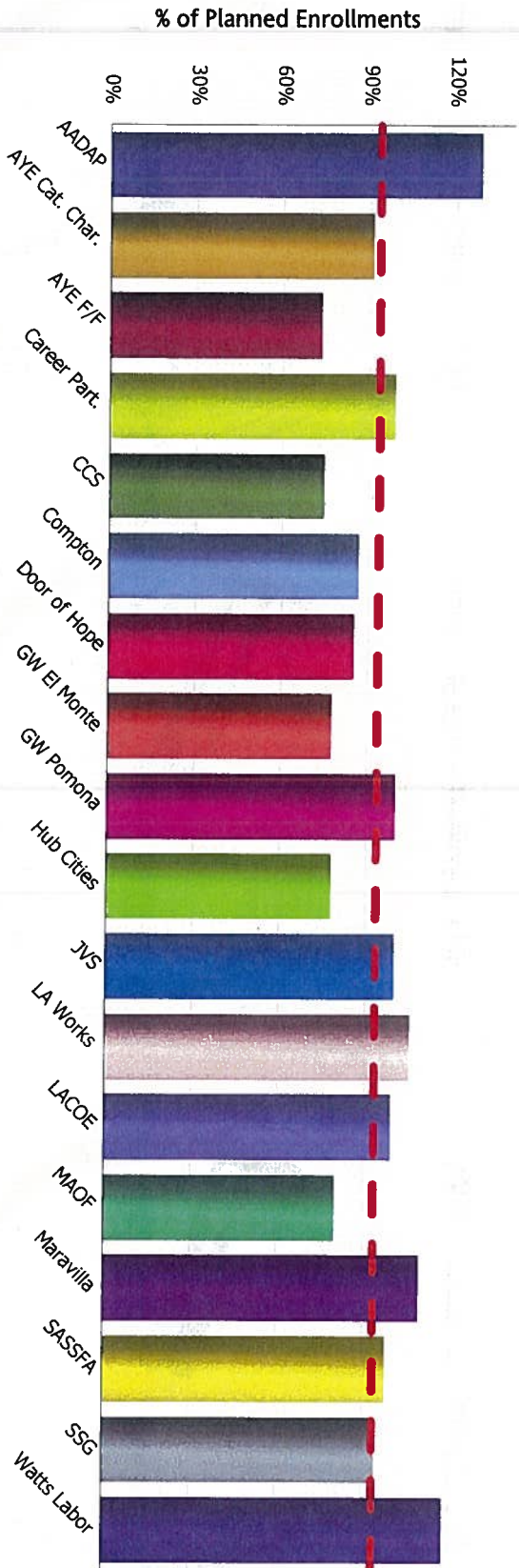


Last FY's Rate=52.8%

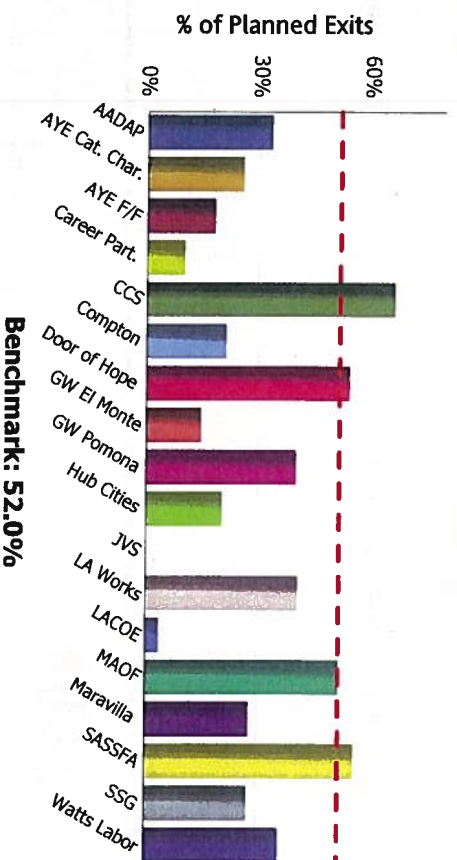
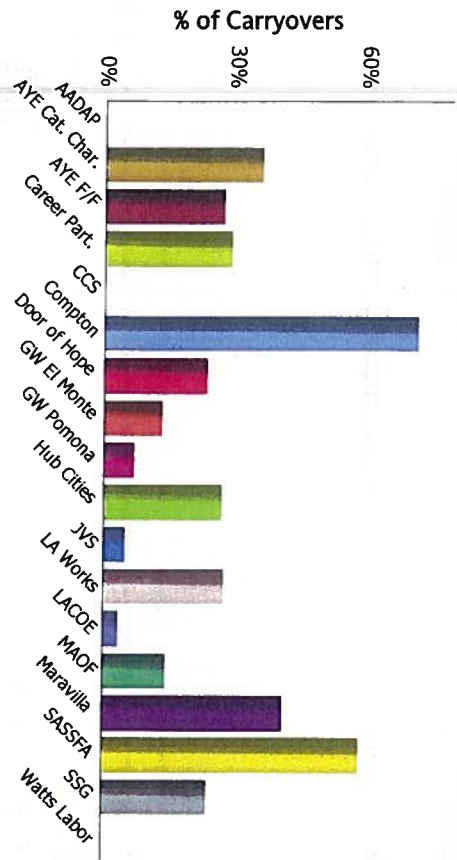


COMMUNITY & SENIOR SERVICES

Percent of Planned Enrollments Youth Program - Grant Code 301 Fiscal Year 2011-2012 As of March 31, 2012



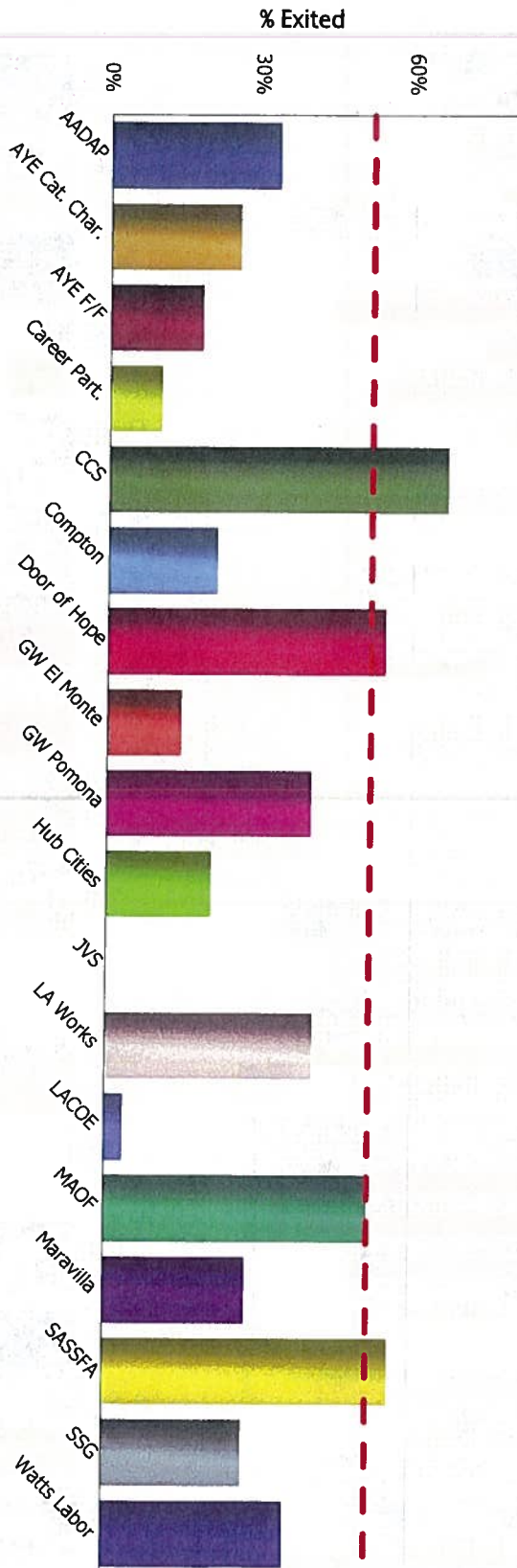
Benchmark: 93.6%



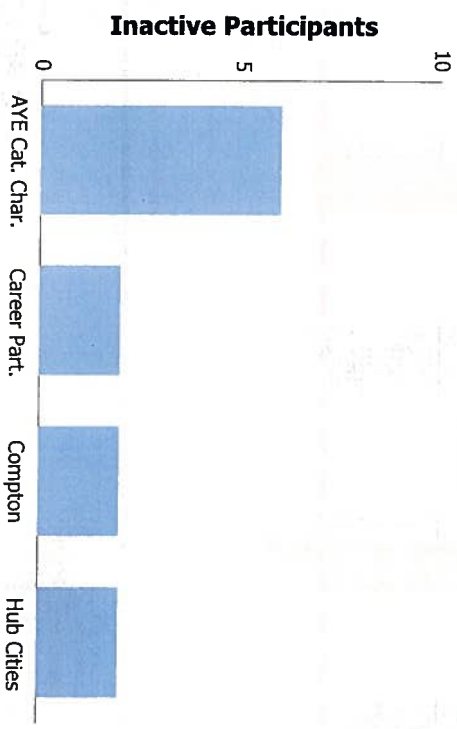
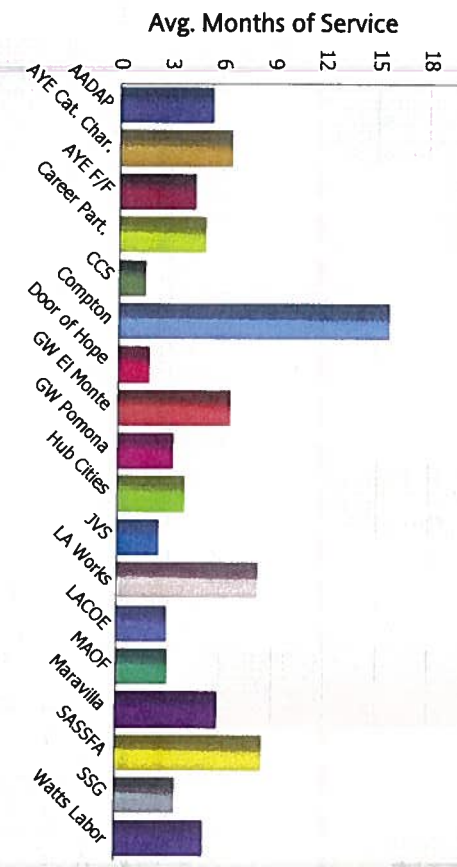
Benchmark: 52.0%



Percent of Planned Exits Youth Program - Grant Code 301 Fiscal Year 2011-2012 As of March 31, 2012



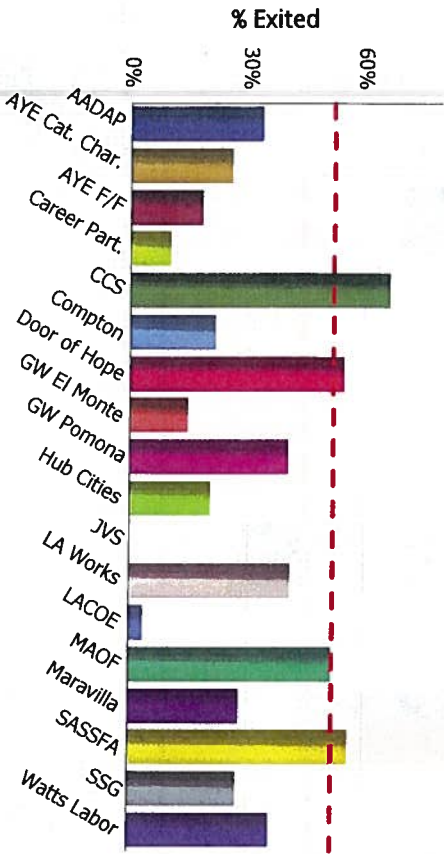
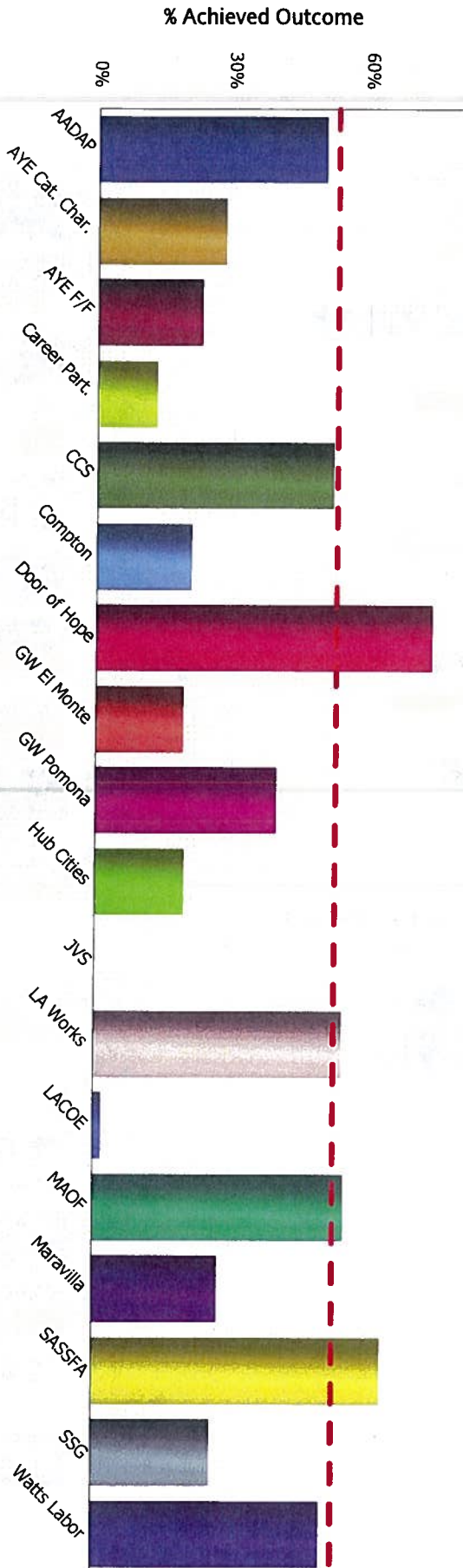
Benchmark: 52.0%





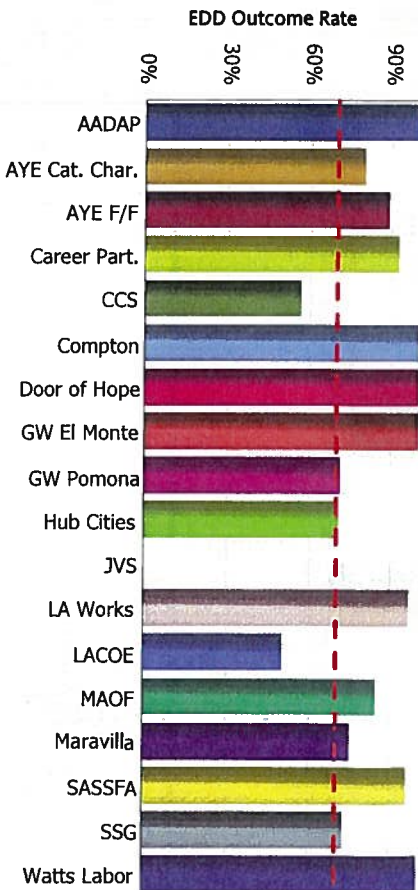
COMMUNITY & SENIOR SERVICES

Percent of Planned Employments Youth Program - Grant Code 301 Fiscal Year 2011-2012 As of March 31, 2012



Benchmark: 52.8%

Target Outcome Rate=70%





WIA Planned Versus Actual Performance
Youth Program
Grant Code 301
FY 2011-2012 As of March 31, 2012



Agency	Enrollments				Exits			Outcomes					
	Planned (a)	Actual Carryover (b)	Actual New (c)	Total (d)=(b+c)	Planned (e)	Actual (f)	% Completed (f)/(e)	Entered Emp. (g)	Entered Adv. Training (h)	Entered Post- Secondary Educ (i)	Planned (j)	Total Unduplicated Outcome (k)	% Achieved (k)/(j)
ASIAN AMERICAN DRUG ABUSE PRGM	7	0	9	9	6	2	33.3%	0	0	2	4	2	50.0%
AVE CATHOLIC CHARITIES OF LA.	240	78	140	218	200	51	25.5%	14	5	24	140	39	27.9%
AVE CATHOLIC CHARITIES-FF	60	12	32	44	50	9	18.0%	2	0	7	35	8	22.9%
CAREER PARTNERS-ROSEMEAD	157	45	110	155	131	13	9.9%	0	0	12	92	12	13.0%
COMPREHENSIVE COMM. SERVICES	43	0	32	32	36	24	66.7%	8	2	3	25	13	52.0%
COMPTON CAREERLINK	124	77	30	107	103	22	21.4%	5	4	7	72	15	20.8%
DOOR OF HOPE	40	8	26	34	33	18	54.5%	4	6	9	23	17	73.9%
GOODWILL INDUSTRIES EL MONTE	116	12	78	90	97	14	14.4%	8	3	2	68	13	19.1%
GOODWILL INDUSTRIES POMONA	116	8	108	116	97	39	40.2%	19	1	10	68	27	39.7%
HUB CITIES CONSORTIUM	359	75	204	279	299	61	20.4%	13	1	32	209	41	19.6%
JEWISH VOCATIONAL SERVICES	20	1	19	20	17	0	0.0%	0	0	0	12	0	0.0%
LA COUNTY OFFICE OF EDUCATION	209	7	200	207	174	6	3.4%	1	0	1	122	2	1.6%
LA WORKS - ESGVC	176	51	135	186	147	60	40.8%	34	11	14	103	56	54.4%
MARAVILLA FOUNDATION	56	25	36	61	47	13	27.7%	5	1	6	33	9	27.3%
MEXICAN AMER. OPPORTUNITY F.	35	4	24	28	29	15	51.7%	9	2	7	20	11	55.0%
SASSFA	131	75	53	128	109	61	56.0%	44	0	6	76	48	63.2%
SPECIAL SERVICES FOR GROUPS	53	12	38	50	44	12	27.3%	5	1	3	31	8	25.8%
WATTS LABOR COMMUNITY ACT. C.	17	0	20	20	14	5	35.7%	5	0	0	10	5	50.0%
Total	1,959	490	1,294	1,784	1,633	425	26.0%	176	37	145	1,143	326	28.5%



**WIASTATS
Youth Program
Period of July 1 – March 31, 2012**



WIA YOUTH PROGRAM

Enrollments

As of March 31, 2012, at the Los Angeles County level, we increased our enrollments to 91.1%; however, we are below last year's enrollment rate of 93.6%.

1. **AYE Catholic Charities F/F:** Planned enrollments are less than 75% of your annual planned enrollments and substantially below the enrollments of last Fiscal Year. During our last Stats meeting, your action item was to increase outreach to enroll additional youth. Was this completed? If so, please explain why your enrollments continue to be below the benchmark.
2. **CCS:** As with AYE, your planned enrollments are less than 75% of your annual enrollments. During our last Stats meeting, you indicated that you were behind on your MIS data entries. Please explain why your enrollments continue to be lower than expected.
3. **JVS and LACOE:** During our last Stats meeting, you committed to increase enrollments by entering in all your enrollments into the JTA system. We congratulate you on meeting your commitment. Your enrollment goal for this Fiscal Year has been reached.

Exits

Last Fiscal Year, as of the end of March, we exited 52% of our annual planned exits. However, this Fiscal Year, we are only at 26%. This is considerably lower than expected.

1. **AYE Catholic Charities, Career Partners, Hub Cities Consortium and LACOE:** Being some of our largest service providers, your performance has a major effect on the system as a whole. During our last meeting, we derived several action items that contributed the low exit rate to data entry backlogs and/or delay of in-school youth exits until graduation. With that in mind, it continues to worry us that as a system, we were able to exit 52% of our annual planned exits last Fiscal Year, yet this Fiscal Year we've only reached 25%. Are there difficulties that you experience this year but did not face last year?

Outcomes

During last Fiscal Year, 53% of the planned outcomes were achieved. This year, similar to our planned exits, we are at 28.5%.

1. **CCS:** During our last meeting, you had not exited any of your participants but just within the last three months, you met our benchmark for exits and



**WIASTATS
Youth Program
Period of July 1 – March 31, 2012**



outcomes. Please tell us what actions you took to significantly improve your performance.

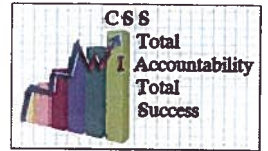
2. **JVS:** You have not exited any participants and your positive outcomes are null. During our last meeting, you indicated that you will revisit youth who are in training to ascertain positive outcomes. What is your plan of action to ensure that youth exit within this Fiscal Year with positive outcomes?

3. **LACOE:** Your agency's performance is critical to our system as a whole because you are one of the agencies with the largest number participants. As of March 31, 2012, you only exited 6 participants of the 174 planned (3.4%) and had only 1 positive outcome. Additionally, your EDD Outcome Rate is at 25%, which means that only 1 out of 4 participants you exit result in positive outcomes. What barriers are you experiencing that result in such low performance rates?



**CSSTATS
Workforce Investment Act
Adult and Dislocated Worker Programs
April 19, 2012**

Not in attendance: AYE-Catholic Charities
LACOE
MAOF
WLCAC



AGENCY ACTION ITEMS					
#	GRANT	SECTION	ACTION	RESPONSIBLE PARTY	DUE DATE
1	Youth	Enrollment	CCS will have 5-6 new participants enrollment. Will verify MIS Data.	CCS	May 4, 2012
2	Youth	Exit	Will ensure that more exits occur after graduation.	Career Partners	End of June
3	Youth	Exit	Will see more exits in June.	Hub Cities	End of 4 th Quarter
4	Youth	Outcome	Four participants will exit in 2 weeks. Will verify MIS JTA system	JVS	April 27, 2012
CSS ACTION ITEMS					
#	GRANT	SECTION	ACTION	RESPONSIBLE PARTY	DUE DATE
1	AYE LACOE MAOF WLCAC	Ops	Meetings will be set up with contractors.	Maggie Mireles	May

