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To: Finance and Program Oversight Committee  
Los Angeles County Workforce Investment Board

From: Josie Marquez, Assistant Director  
Workforce and Community Services Branch

**Subject: WORKFORCE INVESTMENT ACT (WIA) THIRD QUARTER PROGRAM YEAR (PY) 2012-2013 PERFORMANCE REPORTS ADULT & DISLOCTED WORKER (ADW) AND SPECIAL PROJECTS**

This memorandum provides your Committee with information on WIA formula and other special projects for PY12-13 Third Quarter Performance, which ended on March 31, 2013. These reports are produced using previous year system baseline quarterly performance data in comparison to current year performance. The WIA Third Quarter performance was discussed with the ADW providers at the April 30, 2013, CSSTATS-WIA meeting.

### **CSSTATS**

CSSTATS-WIA is a performance management tool that allows for the following:

- Accurate and timely data sharing by everyone at the same time
- Regular and frequent meetings
- Continuous follow-up and assessments
- Accountability

At the April 30, 2013, CSSTATS-WIA meeting, questions were targeted to agencies that experienced challenges in meeting the performance goals, as well as, those agencies that met or exceeded the performance outcomes.

ADW providers who met or exceeded performance shared best practices and effective strategies. For those ADW providers that underperformed, they were asked to provide explanations and strategies to remedy any underperformance.

### **Adult Program**

Overall, the Adult program is on target in the areas of exits, placements and training. With regards to enrollments, the Adult program has met and exceeded the planned enrollment goal for PY 12-13.

#### ***Enrollments***

As of March 31, 2013, the overall enrollments reflect 2,140 which is equivalent to a planned enrollment rate of 104.6% with carryovers accounting for 24% of overall enrollments. As of the third quarter, the planned enrollment goal for the Adult Program has been met and exceeded by 4.6%. For the same time period last year (July 1 to March 31, 2011), total Adult enrollments were at 86.4%. Current enrollment data indicates an increase of 18.2% when compared to the same period last year.

#### ***Exits***

As of March 31, 2013, overall exits are at 1,177 (69.1%). This is slight decrease from the 69.9% exits that occurred last year for the same time period.

#### ***Entered Employment***

As of March 31, 2013, the overall employment outcome was 1,065 (78.7%), which represents an increase of 7.5% from last year's mark of 71.2% for the same time period.

#### ***Training***

As of the end of the Third Quarter, the system as a whole reported 356 trained participants, equivalent to 76% of our planned training numbers, with 410 participants (unduplicated) currently participating in trainings.

### **Dislocated Worker Program**

Overall, the Dislocated Worker program is experiencing challenges in meeting performance targets for exits, placements and training. The program, however, has met and exceeded the planned enrollment goal for PY 12-13.

#### ***Enrollments***

As of March 31, 2013, overall enrollments reflect 1,049, equivalent to a planned enrollment rate of 110.8%, with carryovers accounting for 35% of overall enrollments. As of the third quarter, the planned enrollment goal for the Dislocated Worker Program has been met and exceeded by 10.8%, which represents approximately an 18% increase over last PY's enrollment rate of 92.1% for the same period.

#### ***Exits***

As of March 31, 2013, overall exits reflect 461 (58.5%). This is a large decrease from the 75.5% exits that occurred last year for the same time period.

#### ***Entered Employment***

As of March 31, 2013, the overall employment outcome was 419 (69%), which represents a decrease of 7.2% from last year's mark of 76.2% for the same time period.

## ***Training***

As of the end of the Third Quarter, the system as a whole reported 150 trained participants, equivalent to 55% of our planned training numbers, with 283 participants (unduplicated) currently participating in trainings.

## **WIA SPECIAL PROJECTS SECOND QUARTER PY 2012-13 PERFORMANCE**

### **Multi-Sector National Emergency Grant (NEG)**

As of March 31, 2013, the program is on target. A total of 1,033 (110.7%) participants from the approved 32 companies have enrolled into the program exceeding the target enrollment goal of 933 by 10.7%. Of the current enrollments, 404 participants have been placed in unsubsidized employment and 341 participants have enrolled in Training, 186 of which participated in the LAUSD Math/Science Teacher training program.

### **Veteran's Program**

As of March 31, 2013, the program is on target. A total of 100 participants (112.4%) have enrolled in the program, exceeding the target goal of 89 by 12.4%. Of the enrolled participants, 48 participants (64.9%) have exited the program and 36 participants (61%) have entered employment.

### **Rapid Response**

For the period of July 1, 2011, through March 31, 2012, a total of 63 companies and 3,579 affected employees were identified as needing Rapid Response services. As of July 1, 2012 through March 31, 2013, a total of 6,308 affected employees, an increase of approximately 76% when compared to last year at this same time, and 113 companies were identified as needing Rapid Response services as follows:

Supervisory District 1- 2,310 affected employees

Supervisory District 2- 656 affected employees

Supervisory District 3- 1,457 affected employees

Supervisory District 4- 664 affected employees

Supervisory District 5- 1,221 affected employees

Staff is available to answer any questions you may have.

MM:IP:AG

Attachments: WIA 3rd Quarter PY 12-13 Performance Reports



# WIA Planned Versus Actual Performance Adult Program Grant Code 201 FY 2012-2013 As of 03/31/13



Agency	Enrollments					Exits			Entered Employment		
	Planned	Actual Carryover	Actual New	Total	% Completed	Planned	Actual	% Completed	Planned	Actual	% Completed
	(a)	(b)	(c)	(d)=(b+c)	(d)/(a)	(e)	(f)	(f)/(e)	(g)	(h)	(h)/(g)
ANTELOPE VALLEY WORKFORCE DEV	131	39	132	171	130.5%	109	70	64.2%	87	65	74.7%
CAREER PARTNERS-ROSEMEAD	72	4	71	75	104.2%	60	36	60.0%	48	36	75.0%
CENTRAL SGV (GOODWILL INDUS)	186	60	198	258	138.7%	155	131	84.5%	123	109	88.6%
CENTRAL SGV(GOODWILL INDUS)VET	89	35	65	100	112.4%	74	48	64.9%	59	36	61.0%
CHICANA SERVICE ACTION CENTER	74	0	43	43	58.1%	62	39	62.9%	49	39	79.6%
CITY OF PALMDALE	103	12	99	111	107.8%	86	33	38.4%	68	33	48.5%
COMMUNITY CAREER DEVELOPMENT	115	0	104	104	90.4%	96	65	67.7%	76	65	85.5%
HUB CITIES CONSORTIUM	286	72	176	248	86.7%	238	191	80.3%	189	168	88.9%
JEWISH VOCATIONAL SERVICES	11	5	10	15	136.4%	9	7	77.8%	7	7	100.0%
LA COMM.C.F.-NORTHEAST SFV WSC	11	9	8	17	154.5%	9	4	44.4%	7	2	28.6%
LA URBAN LEAGUE-POMONA	118	23	88	111	94.1%	98	71	72.4%	78	70	89.7%
LA URBAN LEAGUE-SOUTH CENTRAL	128	55	100	155	121.1%	107	66	61.7%	85	61	71.8%
LA WORKS - ESGVC	256	60	126	186	72.7%	213	127	59.6%	169	112	66.3%
MANAGED CAREER SOLUTIONS	72	16	97	113	156.9%	60	68	113.3%	48	68	141.7%
MANAGED CAREER SOLUTIONS-API	19	10	55	65	342.1%	16	44	275.0%	13	37	284.6%
RESCARE WORKFORCE SERVICES	158	22	103	125	79.1%	132	73	55.3%	105	64	61.0%
RESCARE WORKFORCE SERVICES FF	72	9	51	60	83.3%	60	33	55.0%	48	31	64.6%
SASSFA	122	75	81	156	127.9%	102	59	57.8%	81	51	63.0%
WEST LA WORKFORCE (JVS)	22	8	19	27	122.7%	18	12	66.7%	14	11	78.6%
<b>Total</b>	<b>2,045</b>	<b>514</b>	<b>1,626</b>	<b>2,140</b>	<b>104.6%</b>	<b>1,704</b>	<b>1,177</b>	<b>69.1%</b>	<b>1,354</b>	<b>1,065</b>	<b>78.7%</b>



# WIA Planned Versus Actual Performance Dislocated Worker Program Grant Code 501 FY 2012-2013 As of 03/31/13



Agency	Enrollments					Exits			Entered Employment		
	Planned	Actual Carryover	Actual New	Total	% Completed	Planned	Actual	% Completed	Planned	Actual	% Completed
	(a)	(b)	(c)	(d)=(b+c)	(d)/(a)	(e)	(f)	(f)/(e)	(g)	(h)	(h)/(g)
ANTELOPE VALLEY WORKFORCE DEV	90	29	108	137	152.2%	75	42	56.0%	58	41	70.7%
CAREER PARTNERS-ROSEMEAD	46	13	41	54	117.4%	38	32	84.2%	29	32	110.3%
CENTRAL SGV (GOODWILL INDUS)	67	15	71	86	128.4%	56	41	73.2%	43	35	81.4%
CHICANA SERVICE ACTION CENTER	19	0	8	8	42.1%	16	5	31.3%	12	5	41.7%
CITY OF PALMDALE	26	7	27	34	130.8%	22	11	50.0%	17	10	58.8%
COMMUNITY CAREER DEVELOPMENT	41	13	28	41	100.0%	34	16	47.1%	26	16	61.5%
HUB CITIES CONSORTIUM	88	18	71	89	101.1%	73	50	68.5%	56	44	78.6%
JEWISH VOCATIONAL SERVICES	17	8	9	17	100.0%	14	7	50.0%	11	7	63.6%
LA COMM.C.F.-NORTHEAST SFV WSC	23	15	12	27	117.4%	19	6	31.6%	15	4	26.7%
LA URBAN LEAGUE-POMONA	67	9	54	63	94.0%	56	24	42.9%	43	23	53.5%
LA URBAN LEAGUE-SOUTH CENTRAL	72	40	31	71	98.6%	60	21	35.0%	46	16	34.8%
LA WORKS - ESGVC	130	51	39	90	69.2%	108	55	50.9%	83	53	63.9%
MANAGED CAREER SOLUTIONS	46	12	59	71	154.3%	38	35	92.1%	29	35	120.7%
MANAGED CAREER SOLUTIONS-API	28	11	32	43	153.6%	23	26	113.0%	18	24	133.3%
RESCARE WORKFORCE SERVICES	37	34	17	51	137.8%	31	26	83.9%	24	17	70.8%
RESCARE WORKFORCE SERVICES FF	12	6	8	14	116.7%	10	9	90.0%	8	7	87.5%
SASSFA	95	66	37	103	108.4%	79	36	45.6%	61	32	52.5%
WEST LA WORKFORCE (JVS)	43	25	25	50	116.3%	36	19	52.8%	28	18	64.3%
<b>Total</b>	<b>947</b>	<b>372</b>	<b>677</b>	<b>1,049</b>	<b>110.8%</b>	<b>788</b>	<b>461</b>	<b>58.5%</b>	<b>607</b>	<b>419</b>	<b>69.0%</b>