

County of Los Angeles Commissions and Boards Meeting Agenda

L.A. County Workforce Development Board

Friday, September 14, 2018	12:30 PM	14101 E. Nelson Ave. La Puente, CA 91746

If accommodations for persons with disabilities are needed, please contact the L.A. County Workforce Development Board (WDB) at (213) 738-2711 at least 72 hours before the meeting. Meetings of the WDB are accessible to persons with disabilities.

SPECIAL MEETING

AJCC CONVENING MEETING AGENDA

- 12:30 Welcome & Introduction Martha Molina-Aviles, Program Manager, WDACS
- 12:35 Purpose and Overview Corinne Sanchez, WDB Member, AJCC Certification Workgroup Chair
- 12:45 Panel 1: General AJCC Operations

Moderated by: Corinne Sanchez, WDB Member, AJCC Certification Workgroup Chair

Panelists: East L.A./West SGV AJCC, South L.A. AJCC, Pomona Valley AJCC, and two other panelists selected by AJCC operators (business, client, or partner)

Discussion Questions:

- What core services are provided at your AJCC?
- What is the client/customer experience like at your AJCC?

• How are your AJCCs structured? i.e. where are your AJCCs located?; what key partners are located at your AJCC?; what are the key partnerships and collaborations that make the operations of your AJCCs possible?

1:15 Panel 1: Q&A

1:30 Panel 2: Priority Populations

Moderated by: Cynthia Parulan-Colfer, WDB Member, AJCC Certification Workgroup Member

Panelists: Northeast San Fernando Valley AJCC, Antelope Valley AJCC, Rancho Dominguez AJCC, Veterans AJCC, and West L.A. AJCC plus one operator selected panelist from business, client or partner.

Discussion Questions:

- What are the targeted and underrepresented populations your AJCCs serve?
- What types of specialized programs do your AJCCs offer to priority populations?

• What partnerships and collaborations do your AJCCs facilitate or participate in to better serve priority populations?

- 2:00 Panel 2: Q&A
- 2:15 Break
- 2:30 Panel 3: Best Practices

Moderated by: Adriana Kuhnle, WDB Member, AJCC Certification Workgroup Member

Panelists: Santa Clarita AJCC, East SGV AJCC, Southeast L.A. AJCC, Rio Hondo AJCC plus 1 operator selected panelist from business, client or partner.

Discussion Questions:

• What best practices have your AJCCs implemented that have demonstrated effectiveness at improving outcomes?

• What unique or innovative approaches have your AJCCs developed to better serve clients/customers?

- What do your AJCCs do well that can potentially be replicated across the County's AJCC system?
- 2:45 Panel 3: Q&A
- 3:00 Public Comments
- 3:15 Adjournment